CASE STUDY

Legal Digital Shop Cuts Development Time 70% with Telerik

OVERVIEW

COUNTRY
United States

SECTOR
Law

CUSTOMER PROFILE
Juris Fabrilis offers end-to-end solutions for attorneys, law firms and bar associations, seeking a one-stop-shop for all their information technology needs.

CHALLENGE
Working to benefit Texas Lawyers for Texas Veterans (TLTV), Juris Fabrilis needed to leverage web development technologies to launch a nonprofit and create cohesive systems for its geographically dispersed volunteer base.

SOLUTION
Using Telerik RadControls for ASP.NET AJAX, Juris Fabrilis created the TLTV website in record time helping to serve hundreds of Texas veterans in need of pro-bono legal services.

BENEFITS
• 70% savings in development time
• Quality controls with a broad range of functionality
• Fully extensible and customizable

BACKGROUND

Juris Fabrilis, a digital shop targeted to lawyers in Fort Worth, Texas, helps clients leverage technology to drive efficiencies and better service. It offers end-to-end information technology solutions for attorneys, law firms and bar associations seeking a one-stop shop for their needs. Because most of its clients cling to the use of paper, Juris Fabrilis uses technology to revolutionize legal processes and conventions, helping to deliver a better overall customer experience for those seeking legal expertise.
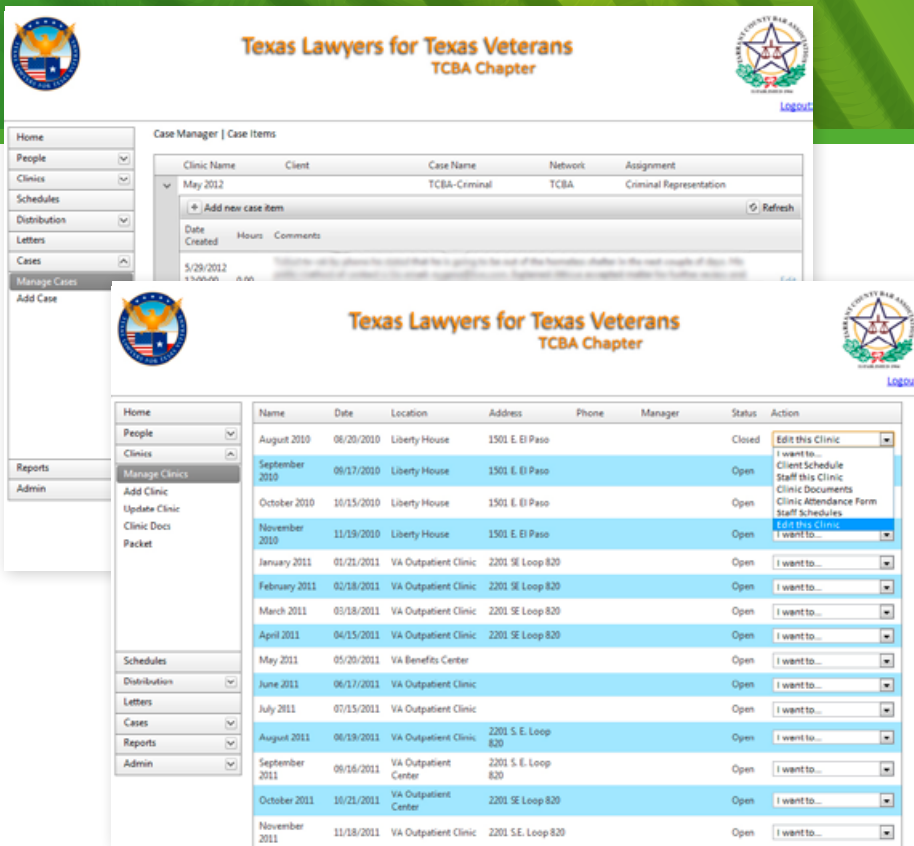
Such was the case for the State Bar of Texas when they launched "Texas Lawyers for Texas Veterans" (TLTV), a community initiative to help provide free legal services to military veterans. This pro-bono network serving clients in the Fort Worth, Texas area drew

www.jurisfabrilis.com

Jeffrey Sanford, Director of Sales and Operations at Juris Fabrilis, one of the developers charged with the TLTV project and a military veteran himself, was very sensitive to potential client concerns, "These guys are used to sitting around the Veterans Administration all day waiting to be seen. We didn't want that kind of experience for them."

TLTV was a new concept with a decentralized leadership, so Juris Fabrilis had little direction to guide site development. Having used Telerik RadControls, the agency designed the organizational process around the software capabilities. Says Jeffrey, "We built the everyday workflow to align with what the software could do for them."

THE SOLUTION

Juris Fabrilis built the initial TLTV site using the AJAX tool set, regular CSS, and RadRotator for their homepage. According to Jeffrey, "the template function made it super easy to implement. I've been a fan of these tools since the company started. We use Telerik tools in just about every project we have, and they've always been first rate."

Juris Fabrilis used a combination of tools for the TLTV site. They started with the RadMenu and RadTabStrip to provide smooth navigation, then added RadGrid and RadChart to display the clinic schedule and client activity data in a clean and intuitive format. Speaking about RadGrid and RadPageView, Jeff stated the tools, "Make it really easy for them to manage a bunch of their data, with all information on one page." Additionally, the big plus was the RadScheduler, an essential site component that helps quickly

volunteers from across Tarrant County. So much so, the wide geographic dispersion made it difficult to get the effort off the ground. Juris Fabrilis determined that TLTV needed a coordinated web presence to best run the program. Having experience with Telerik, Juris Fabrilis turned to Telerik's RadControls for ASP.NET AJAX to launch this important web-based effort.

THE CHALLENGE

The TLTV site had to serve four main constituencies: attorneys, clients, volunteers, and the TLTV committee leadership. The site functionality had to launch the organization, publicize its legal clinics, offer client scheduling for those clinics, and deliver reporting data to the TLTV committee, the Tarrant County Bar Foundation and the Texas Access to Justice Foundation. Because of the diverse groups coming online, each needed an easy way to touch data most relevant to them. Overall, the key challenge was data management and organization. The site had to be easy to navigate for all parties, yet produce a positive client experience.

visualize client flow on clinic days. It also enables them to advise clients what time to return if they come to the clinic too early. Juris Fabrilis also used RadGrid's nesting feature to help TLTV drill down to the case-by-attorney level, which together with pie and line graphs, provide the organization case detail and reporting numbers in an easy-to-read format. "In all," says Jeff, "Telerik made it easy to quickly implement the site because I could rely on tools I knew were going to work. They always do."

THE BENEFIT

Using Telerik RadControls for ASP.NET AJAX was a great success for both TLTV and Juris Fabrilis. The agency turned the project around in 30 percent of the time it would normally take to develop. An added plus was the superior site usability, "At the end of the day, a consistent look and feel is just as important as the

function." Says Jeff, "We need people to move fast, and the site enables that."

In fact, the TLTV site was the primary factor enabling the organization to serve as many veterans as it has. To date, almost 1300 veterans have been served by the free TLTV clinics that would not otherwise have been helped, "Juris Fabrilis is proud to support the troops and the volunteers who are helping them. The site has enabled TLTV to outperform previous attempts at pro-bono clinic management by a significant margin," says Jeffrey.

In fact, the Tarrant County Bar Foundation chapter of the TLTV was selected as the winner of the 2012 National Conference of Bar Foundations/LexisNexis Partnerships for Success Award. The award honors bar foundation initiatives that make a significant impact in their community on issues for which lawyers are uniquely positioned to lead. TLTV was the sole winner.

THE VERDICT

Juris Fabrilis is beginning work on a TLTV portal, with the goal being to have attorneys self-maintain their caseload. The more TLTV can streamline their processes, the more veterans they can serve, so leveraging the website is essential for the organization going forward. Says Jeff, "Whatever TLTV can dream-up, we can make—and we know we'll turn it around in a short amount of time using Telerik tools."

"We've had a lot of success with Telerik and use the toolset for every project. Whenever a Telerik license comes-up for renewal, I say 'no problem, I know I need this.' We can deliver projects faster with Telerik, and that's good all around. You don't need 100 tools, you just need the right ones. For us, that's Telerik."

ABOUT JURIS FABRILIS

Juris Fabrilis is a legal-market-specific provider of managed and on-site information technology services based in Fort Worth, Texas. They offer an end-to-end solution for attorneys, law firms and bar associations, seeking a one-stop-shop for all of their information technology needs. Juris Fabrilis' outsourced technology services help Texas attorneys, law firms and bar associations become more productive, efficient and stable — for less.

ABOUT RADCONTROLS FOR ASP.NET AJAX

RadControls is a complete ASP.NET AJAX development toolset comprising more than 70 highly optimized controls built for rapid component-based UI development. Customer surveys show that using

RadControls makes UI development up to five times faster, freeing developers to spend more time on

business logic. RadControls enhance the user experience by adding desktop-like features to browser-based apps without degrading performance, and built-in touch and mobile support mean that applications run smoothly on all major devices and browsers.

ABOUT TELERIK

Telerik is the market-leading provider of end-to-end solutions for application development, automated software testing, agile project management, reporting, and content management across all major Microsoft development platforms. Telerik is trusted by more than 100,000 customers worldwide for its innovation and industry-best technical support.

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